

# Funding to support Herefordshire Carers Survey

Herefordshire Council is continuing to face significant reductions in government funding. As a result we are looking at every service we provide to consider whether it is being delivered in the most effective way to provide a quality service for those who need it.

As part of this approach, we have to consider making some reductions in funding to Crossroads Care and Herefordshire Carers Support for delivering services to the county's carers.

This means we have to make difficult decisions about which services the council can continue to support, which services might need to be scaled down, delivered differently or even stopped.

It is really important we understand the impact this proposal would have on your caring role. Please take a few minutes to complete the following survey which forms part of the consultation process.

## Confidentiality:

Please note that any information you provide will be treated as strictly confidential and will only be used for the purposes described above. It will not be shared with any other parties. Any comments provided may be included in anonymous form in any published results.

Your personal information will be held and used in accordance with the Data Protection Act 1998. The council will not disclose such information to any unauthorised person or body but where appropriate, will use such information when improving its various functions and services.

## About you

### 1. Age group:

2 Under 18                      0 18-25                      46 26-64                      5 65+

### 2. Are you:

32 Employed                      2 At school or college                      9 A full time carer                      9 Other, please specify:

11

### 3. Which area of Herefordshire do you live in?

52

## Your postcode

50

### 4. Are you registered as a carer?

33 Yes

20 No

**5. What is your relationship with the person you care for? (tick all that apply)**

- |    |                              |   |                       |
|----|------------------------------|---|-----------------------|
| 32 | <i>mother/father</i>         | 9 | <i>child (SEND)</i>   |
| 0  | <i>brother/sister</i>        | 2 | <i>grandparent(s)</i> |
| 9  | <i>other family member</i>   | 0 | <i>a friend</i>       |
| 2  | <i>other, please specify</i> |   |                       |
| 14 |                              |   |                       |

**6. Do you get help and support from any of the following? (tick all that apply)**

- 26 *family*
- 14 *friends*
- 17 *local community groups and clubs*
- 16 *school*
- 14 *Herefordshire Council (social services)*
- 5 *Crossroads Care*
- 2 *Wellbeing Information and Signposting for Herefordshire (WISH) website*
- 28 *Herefordshire Carers Support*
- 8 *National Charities*
- 7 *other, please specify:*
- 16

**7. We need to understand what is important to help you in your caring role. Please rate the following in order of importance to you (rank from 1 being most important, 10 being least important)**

	1	2	3	4	5	6	7	8	9	10
Information, advice and signposting	12	3	6	1	2	3	0	1	1	1
Opportunity to network with other carers	4	5	3	3	3	4	1	0	1	1
Carers magazine	1	1	1	5	5	3	4	4	0	5
Emergency contact card scheme	2	1	2	4	3	3	3	2	6	2
Social events and outings	2	2	1	4	5	2	5	4	3	4
One to one support when you need it	8	8	5	3	1	0	1	1	1	5
Flexibility and support from employers	11	5	5	3	2	1	1	3	5	1
Online help and advice, including social media forums	2	2	6	4	4	4	4	3	3	2
Training to help you with your caring role	2	6	3	1	7	6	4	4	2	0
Help with your personal career development	5	4	3	2	4	3	4	4	2	6

Other (please specify)

8

**8. How often do you access the following?**

	<i>weekly</i>	<i>monthl y</i>	<i>quarter ly</i>	<i>less often</i>	<i>never</i>
Counselling/one to one support	6	5	7	9	24
Online help and support	10	7	6	10	13
Young carers service	1	2	1	3	38
Social events and outings	2	7	3	10	25
Training	1	5	4	13	24
Carer forums/networks	7	9	8	9	15
Helping to pursue hobbies and interests	5	7	5	9	22

**Who provides you with following? Please complete all that are applicable.**

Counselling/one to one support 37

Online help and support 32

Young carers service 16

Social events and outings 26

Training 25

Carer forums/networks 28

Help to pursue hobbies and interests 20

**9. Is there anything that could be done differently to support you better?**

39

**10. The council is proposing to reduce its funding to Crossroads Care and Herefordshire Carers Support by up to half the current amount, by the end of March 2018.**

**Please tell us what impact this would have on your caring role:**

9 *No impact*

16 *Some impact*

25 *Significant impact*

**11. Further comments, please write below**

29

**12. How far are you able and willing to travel to events, forums and services:**

7 *Only in my town*

9 *Within a 5 mile radius of where I live*

21 *Within a 10 mile radius of where I live*

12 *Other, please specify:*

18

## **A Carers' Strategy for Herefordshire**

**Thank you for completing this short survey. Building on the engagement work we have undertaken over the last 12 months, we want to set up some reference groups to help us develop and implement a Carers Strategy for Herefordshire. Please let us know if and how you would be willing to get involved.**

**13. Name and contact details:**

26

**14. How would you like to get involved? (please tick preferred option)**

7 *Attend occasional meetings or forums*

2 *Via telephone conferencing or telephone calls*

23 *Email*

**Thank you for your time**